

UNIVERSITY of
NORTHERN COLORADO



College of Performing and Visual Arts
School of Music

March 12, 2015

Dear Dr. Richardson:

For three years that I have enjoyed the benefit of your professional care. I write to thank you for the quality and character of that care. I am so fortunate to have been referred to you for the periodontal and surgical work that I sorely needed. Your credentials, your experience, your skill, and the demand that you enjoy as a teacher of periodontics all testify to the level of care you are able to provide.

In so many ways, the way you have related to me has been extraordinary. You have always treated me as a person rather than a subject for your professional activity. You have always treated me with respect and included me in every aspect of the planning and treatment. You have explained in detail every part of the process ahead of the procedure and have kept me abreast of the progress throughout the procedure.

The people you have chosen to work with you are also first rate. It is a pleasure to witness the teamwork that you achieve. It seems that you have a connection more profound and ready than the verbal connection.

The quality of your caring goes beyond the professional and into the personal. A trip to ones periodontist/oral surgeon is not typically an occasion for eager anticipation. I do, indeed, look forward to each visit and come away feeling well cared for and cared about.

Other professionals with whom I have worked, upon learning that I am a concert cellist, have asked me to keep them aware of my performances when they take place in Denver. I have complied. You are the first who has actually attended my performance. That is a very clear indication that I am more to you than a patient.

Both of my parents had weak teeth. They had seven children and could not afford braces for all of them, so the four girls got the braces. Unfortunately, I inherited the propensity for weak teeth. Thank you for regarding my dental health as a plenary issue rather than just an attempt to fix a single issue as it presents. You have, first, given me hope that I can have a more complete, healthy dental setup, and second, helped me to plan the process of recovery long term.

Sincerely, THANKS!

James Fittz, DMA
Emeritus Professor of Cello